

COVID-19 update

ALC restrictions and access policy

25 August 2021

Please note that the Australian Liquidity Centre (ALC) access policy has been updated.

Starting Saturday 28 August 2021, new COVID-19 access protocols will be in place for customers and contractors requiring access to ALC.

ASX asks that, where possible, all customers refrain from visiting the ALC during this time. Access will be denied unless it meets the exception criteria below.

ASX will allow onsite works to take place where essential and critical customer activity cannot be performed by anyone other than the customers' own staff. This includes:

- Emergency break-fix
- Activity that prevents a break-fix event
- Physical data destruction swap-out.

In addition to this, customers and contractors will be required to meet the vaccination and testing criteria below.

Prior to arrival:

- Complete a Work Access Request and receive approval for critical or break-fix work
- Complete a COVID-19 Declaration Form
- Meet the vaccination requirements as per below:
 - two doses of a [COVID-19 vaccine](#) or
 - one dose of a COVID-19 vaccine **and** a negative [COVID-19 test](#) (PCR) in the previous 72 hours
- Access to ALC will not be granted if the above criteria are not met.

On arrival to ALC:

- Present no symptoms of COVID-19
- Have your temperature tested
- Check-in via the Service NSW COVID Safe QR app
- Show proof of vaccination. Valid evidence of your vaccination is:
 - An online [immunisation history statement](#) via the Medicare Express Plus App, or
 - COVID-19 digital certificate from the [Australian Immunisation Register](#)
- Wear the required personal protective equipment (PPE)
- Limit interaction with ASX employees by using the designated customer access pathways (ALC Security to advise).

If from an LGA of concern:

- In addition to the above, you must provide:
 - a negative COVID-19 test (PCR) from the previous 72 hours (even if you are fully vaccinated), and
 - a worker permit from Service NSW.

Note: Due to the limited number of people allowed onsite, rapid antigen testing is not currently available at the ALC.

**Notification requirements for ALL visitors:**

It is a requirement of entry that you notify ASX immediately (via email to security@asx.com.au) if, in the 14 days following your access to the ALC you:

- Develop symptoms of illness, and subsequently are referred for COVID-19 testing (i.e. you become a 'suspected case')
- Are identified as having been in close contact with a confirmed case of COVID-19 or
- You receive a positive COVID-19 test.

Please see the [NSW Health website](#) for a full list of restrictions in place.

WHAT YOU NEED TO DO

Ensure all access requests meet the criteria set out above and where they do not, request Smart Hands to perform any activity that cannot meet the criteria above. Smart Hands support can be requested through the ALC Customer Portal.

Early engagement is highly recommended during this period of anticipated high demand. The ALC technical specialists will work with customers and offer assistance to manage delays that may be experienced due to the high demand. Nevertheless, we aim to fulfil each request as soon as possible.

NEED HELP?

Up-to-date information on COVID-19 can be found on the websites of NSW Health or the Australian Department of Health.

ASX is mindful of our responsibility to our customers, issuers, investors, regulators and the broader economy to actively manage risk and ensure the operational resiliency of our services.

We continue to monitor the situation and are well-prepared to introduce additional precautionary measures as appropriate.

Thank you for your cooperation and understanding.